Stakeholder	Issue of Concern	Communication Channels and Response Methods	Performance in 2023	Contact Person
Customers	Customer Service and Satisfaction	We actively meet customer needs; continuously provide high-quality, high-tech, cost effective, and high-efficiency professional services, and conduct customer satisfaction surveys and ratings to enhance customer satisfaction.	The various	
	Product Quality and Technology Development Hazardous Substance Management	Obtain various management system certifications such as ISO9001, ISO14001 and ISO45001 to ensure the highest standard of product design and manufacturing processes. Passed the verification of the QC080000 hazardous substance management system, requiring upstream suppliers to comply with the relevant requirements for prohibited substances. Execute RBA and report the management status to	management systems continue to operate effectively, and the certification validity period remains valid.	
Employees	Labor Relations and Employee Recognition Career Development Employee Physical	Provide a two-way and transparent channel for employees to express opinions, hold regular labor-management meetings, and set up a suggestion box to continuously pay attention to various suggestions from the employees. Implement performance management and employee training systems. Organize employee health checkups, employee family	Hold quarterly labor management meetings to pay attention to various employee issues.	pany estor to with cash share d the ratio
Investors	and Mental Health Financial Performance	days, and Employee Assistance Programs. Establish a comprehensive spokesperson system and investor relations contact to not only regularly provide various financial information, but also organize investor conferences from time to time to continue to enhance the timeliness and transparency of information disclosure.		
	Dividend Policy Corporate Governance	Provide shareholders with a reasonable return on investment with a long-term stable dividend policy. Continue to disclose information on corporate governance to investors through various communication channels, such as shareholders' meetings, annual reports, the Market Observation Post System, and the Company's website.	In 2023, the cash dividend per share was NTD 5.8, and the dividend payout ratio remained stable.	
Suppliers	Conflict Minerals	Conduct investigations, audits and evaluations on the supply chain and require suppliers to refrain from using conflict minerals.	Conduct supplier rating and evaluation each year.	
	Business Ethics and Supplier Code of Conduct	Continue to require all suppliers to fulfill social responsibilities for the supply chain, including environmental protection, labor rights and ethics, health and safety, risk management, integrity and morality; ask the suppliers to sign an "Anti-Bribery and Corruption Statement", and specify the policies and terms and conditions related to integrity and anti-corruption in the contracts in business transactions.	,	
Affiliates	Corporate Governance	Both the Company and the Group are listed companies, and good corporate governance is required to ensure the rights and interests of each other's stakeholders.	Continue to cooperate with affiliates to serve customers with high quality, high-efficiency, and high-tech professional services.	
	Supply Chain Management	Cooperate with affiliates to continuously serve customers with high-quality, high efficiency, and high-tech professional services.		
Government Agencies	Labor-Management Relations	Through official documents, unscheduled audits and visits.	Make regular reports on related matters in accordance with the law Actively participate in	
	Anti-corruption Occupational Safety		forums and meetings organized by competent authorities. The ISO 45001 management system	
	and Health		certification continues to be effective.	